July 2026

QUALITY POLICY

The main objective of Vibiplast S.r.l. is:

"To achieve maximum long-term customer satisfaction by meeting their explicit and implicit expectations and needs, through the high quality and safety of the products and services we offer, because our customers' success goes hand in hand with our own."

To ensure this objective is met, our Organisation:

- Implements a solid Quality Management System, compliant with the requirements of the ISO 9001 standard, aiming to continuously improve its products and services.
- Employs suitably trained, reliable and aware staff, who work safely every day in accordance with the values promoted by the company's management and communicated at all levels through its code of ethics.
- Adopts a process-based approach and manages these processes according to the Lean Six Sigma methodology, with the aim of eliminating the 3Ms (Muda, Mura and Muri) and to continuously improve the efficiency and effectiveness of its performance, thereby creating value.
- It assesses its performance using appropriate KPIs (Key Performance Indicators) and identifies opportunities for improvement by promoting a KAIZEN culture.
- Plans and implements actions to address risks and opportunities, considering the context in which it operates, in accordance with the Risk-Based Thinking approach;
- Constantly designs and develops new compounds to achieve product excellence, with the aim of anticipating market needs and offering its customers innovation and the highest quality at the best value.
- Where required, applies the Six Sigma approach to ensure that its production process has a process capability appropriate to customer requirements;
- Evaluates relevant issues related to climate change, energy management, and the environmental impacts of its products and processes, integrating them into the analysis of its organizational context, risks, and opportunities to continuously improve quality, energy efficiency, and overall sustainability performance.

- The company integrates sustainability into its industrial processes: through ISCC PLUS certification, the company guarantees the traceability of bio-based and circular raw materials across the entire supply chain for all its certified product lines. To pursue continuous improvement, the organization monitors its greenhouse gas emissions in compliance with the ISO 14064 standard; at the same time it evaluates the environmental footprint of its products through Life Cycle Assessment (LCA) studies developed in accordance with ISO 14040 and ISO 14044 standards. Furthermore, it promotes energy efficiency by applying an Energy Management System compliant with ISO 50001, driving the efficient use of energy, the reduction of specific energy consumption, the ongoing monitoring of energy performance, and the procurement of sustainable products and services.
- Operates with qualified and constantly monitored external suppliers; they are regarded as strategic partners rather than just suppliers of products and services. We share our needs and expectations with them, which directly reflect those of our clients. We expect our suppliers to implement policies of excellence. Furthermore, to strengthen the procurement process, our organization intends to plan second-party audits at external suppliers' facilities. Knowing our supply chain is our primary risk management strategy and can foster a culture of growth and development to benefit the entire supply chain.
- The company is committed to ensuring full satisfaction of its distributors and customers by providing them with 360° support. Our objective is to monitor their satisfaction level, as we consider them key stakeholders of our organization.

The General Management,

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